

StreamOne Ion Enterprise

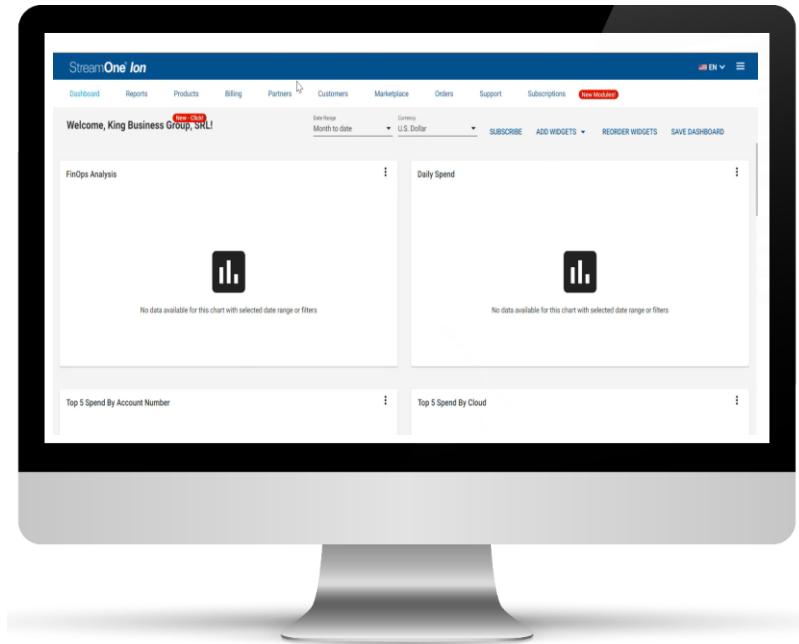
TD SYNNEX Cloud Platform

Welcome to your cloud journey with TD SYNNEX and StreamOne® ION

TD SYNNEX offers a wide range of cloud solutions that can increase your profitability and make your business even more scalable. Here you have access to our product catalog, our channel programs, our tools, and services that can accelerate your cloud business.

StreamOne® Ion is a unique platform that enables cloud provisioning, management, and order processing, automating the billing process and giving you flexibility and autonomy. Explore our platform and understand what you can achieve with the services we offer.

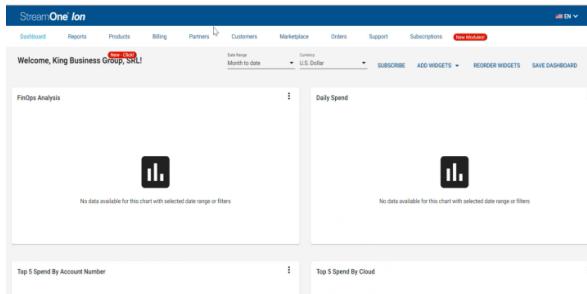
We have created this brief tutorial with the main features of the applications, but for any questions, please contact our team. We will be happy to help.



First Access

How to log in to StreamOne® Ion

1. Access your account in StreamOne Ion Enterprise and select the Cloud option



If you do not have access to StreamOne® Ion, click here and complete the form with your details to request the creation of your access.

2. Configure your multi-factor authentication (MFA) by entering your phone number and following the steps.

StreamOne® Ion

Setup Multi-Factor Authentication

StreamOne Ion requires more information to add an additional layer of security when signing into your account. Please follow the following steps in order to configurate the multi-factor authentication for your account.

Please enter valid phone number to secure your account. You will receive an SMS to this phone number for verification.

Send Code

CSP Partner - Create a Cloud Identity (new partners)



Follow the steps below to acquire your MPN ID and become part of the Microsoft partner network

Step 1 – Go to the following link, and follow Microsoft's steps

<https://partner.microsoft.com/en-us/dashboard/account/v3/enrollment/introduction/partnership>

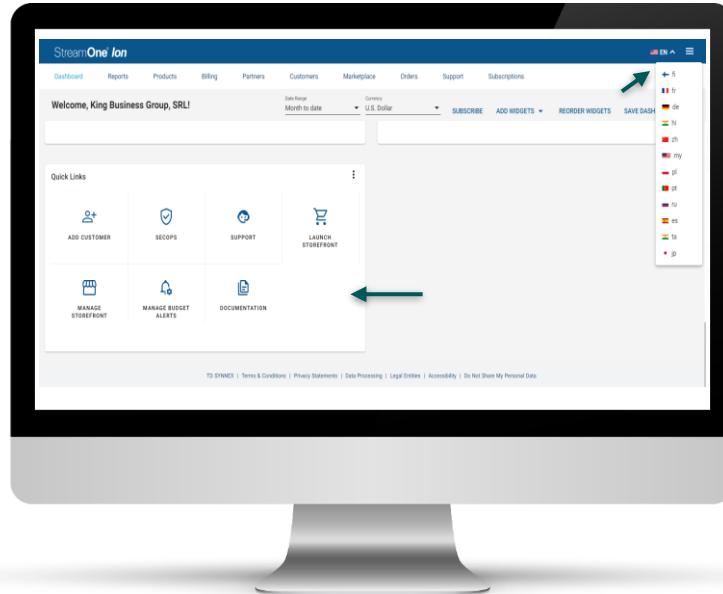
Step 2: Once you complete the enrollment and receive notification from MS, you must go to the following link and associate yourself as a TD Synnex partner

List each country

Once you have completed these steps, you can inform us to continue with our MarketPlace.

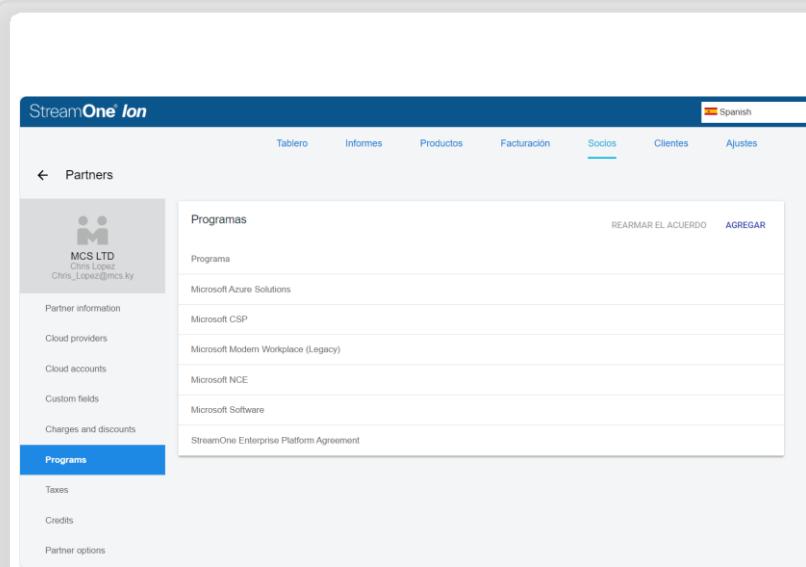
Operate in StreamOne® Ion

Log in and transact in StreamOne® Ion



1. Select the language you need
2. Request the programs your operation needs to work with
3. Add your customer
4. Order for your customer.

Request the programs your operation needs to work with



The screenshot shows the StreamOne Ion Partner interface. The top navigation bar includes links for Tablero, Informes, Productos, Facturación, Socios (which is underlined in blue), Clientes, and Ajustes. A language dropdown shows "Spanish". The left sidebar has a "Partners" section with a user profile for "MCS LTD" (Chris Lopez, Chris_Lopez@mcs.ky) and links for Partner information, Cloud providers, Cloud accounts, Custom fields, Charges and discounts, and Programs (which is selected and highlighted in blue). The main content area is titled "Programas" and lists "Programa" and several Microsoft program categories: Microsoft Azure Solutions, Microsoft CSP, Microsoft Modern Workplace (Legacy), Microsoft NICE, Microsoft Software, and StreamOne Enterprise Platform Agreement. Buttons for "REARMAR EL ACUERDO" and "AGREGAR" are visible.

1. Go to the “Partner” section”
2. Go to “Programs”
3. Select Microsoft programs and click “Request Access”
4. Accept the terms and conditions agreement that appears
5. Enter your **Reseller Domain Name**
6. We will receive your request and it will be approved so you can start transactions.

Add your customer

1. Click on add customer
2. Fill in the end customer's details, including their address with the postal code
3. Click the SAVE button

Agregar al cliente

Company Details

Nombre de la Organización *
MS CSP

Admin Contact Details

Nombre *
CSP Test

Título
111111111

Correo electrónico *
MSCSP@TEST.com

Address Details

País *
Costa Rica

Dirección *
BARRIO ALMENDRALES

Colonia *
SAN JOSE

Habilitar el umbral del mercado

Suite #
10101

Código postal *
10101

Únidad de crédito
0

ENVIAR INVITACIÓN

GUARDAR **CANCELAR**

4. Please validate the address
5. Customer activated

Address Validation

The address you entered may be incorrect or incomplete. Please review our suggestion below and choose which version you'd like to use.

Entered Address:
Costa Rica
BARRIO ALMENDRALES
SAN JOSE, SAN JOSE
10101
Edit address

Suggested Address:
Costa Rica
Barrio Almendradas
San Jose, San Jose
10101

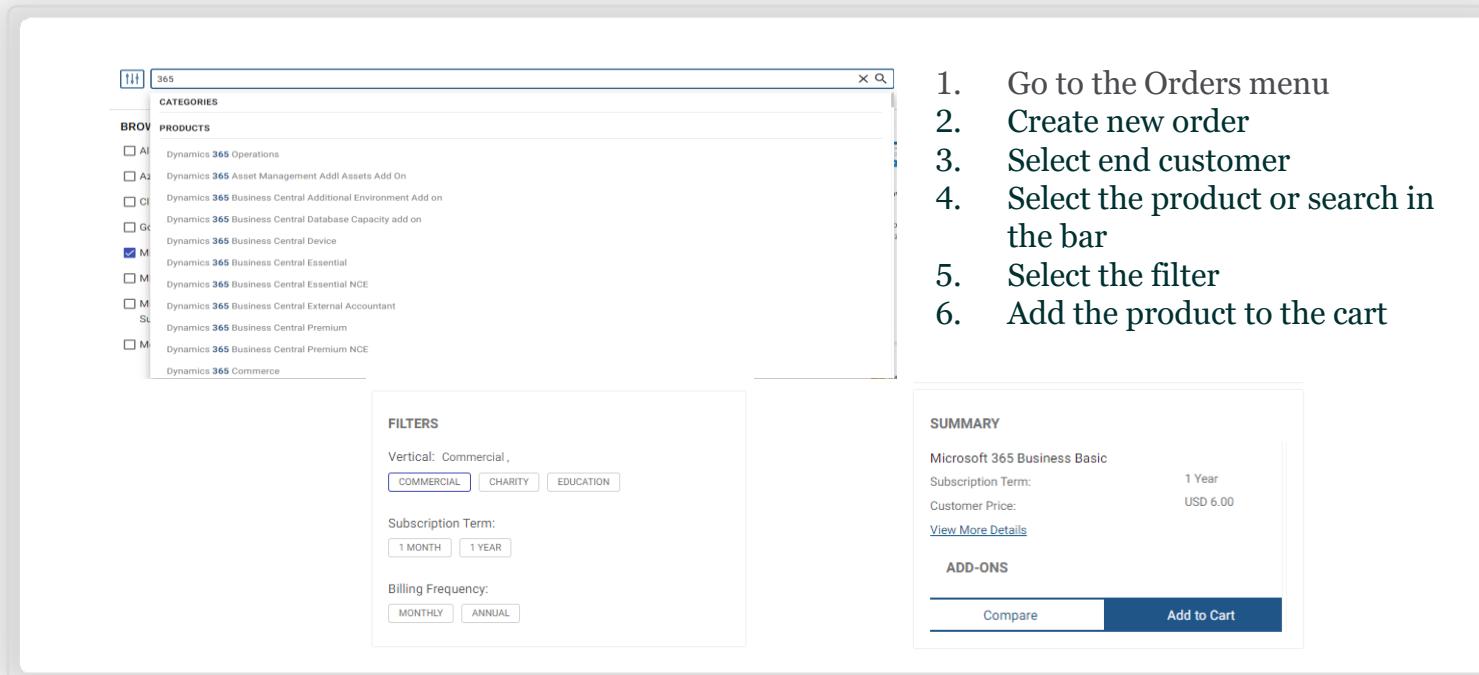
USE SELECTED ADDRESS

Successfully saved

Customer Status: ACTIVE

OK

Order licenses for your Customer



The screenshot shows a software interface for ordering Microsoft 365 licenses. The top navigation bar includes a search bar with the text '365' and a 'CATEGORIES' dropdown. The main content area is divided into several sections:

- PRODUCTS:** A list of Microsoft 365 products, with 'Dynamics 365 Business Central Device' selected. Other visible products include 'Dynamics 365 Operations', 'Dynamics 365 Asset Management Addl Assets Add On', 'Dynamics 365 Business Central Additional Environment Add on', 'Dynamics 365 Business Central Database Capacity add on', 'Dynamics 365 Business Central Essential', 'Dynamics 365 Business Central Essential NCE', 'Dynamics 365 Business Central External Accountant', 'Dynamics 365 Business Central Premium', and 'Dynamics 365 Business Central Premium NCE'. A 'Dynamics 365 Commerce' option is also listed at the bottom.
- FILTERS:** Options for filtering by vertical (Commercial, Charity, Education) and subscription term (1 Month, 1 Year). Billing frequency options are also present.
- SUMMARY:** Details for the selected Microsoft 365 Business Basic plan. It shows a 1-year subscription term and a customer price of USD 6.00. A 'View More Details' link is available.
- ADD-ONS:** A section for adding additional products to the cart.

At the bottom right of the interface, there are 'Compare' and 'Add to Cart' buttons.

1. Go to the Orders menu
2. Create new order
3. Select end customer
4. Select the product or search in the bar
5. Select the filter
6. Add the product to the cart

Order licenses for your Customer Part 2

Cart

Producto	Quantity	Término	Frequency	Price	Action
Microsoft 365 Business Basic	1	1 Year	Monthly	USD 72.00	

[Delete Cart](#) [Save Cart For Later](#)

[+ ADD PRODUCTS](#)

Configuration



Microsoft Account Configuration

Company Name : MS CSP TEST

Please enter the Tenant ID if you already have a Microsoft account, else create new account.

Link Existing Microsoft Account Create New Microsoft Account

Please provide your Microsoft Tenant Id.

Tenant Id

[Continue](#) [Close](#)

1. It will ask you to configure, you must click on it
2. Upon logging in, you must configure the tenant information
3. There you can select between a new or existing customer

Order licenses for your Customer Part 3

Configuration

Company Name : **MS CSP TEST**

Please enter the Tenant ID if you already have a Microsoft account, else create new account.

Link Existing Microsoft Account Create New Microsoft Account

Contact Details

First Name *	Middle Name	Last Name *
Enter First Name	Enter Middle Name	Enter Last Name

Contact Number *	Email ID *	Country or Region *
111111111	MSCSP@TEST.com	

Address Details

Address 1 *	Address 2
Barrio Almendraces	Enter Address 2

City *

San Jose	Verify Address
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Custom Domain

You will probably want a custom domain name for your business at some point. For now, choose a name for your domain using onmicrosoft.com

yourbusiness	onmicrosoft.com	Check Availability
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Company Registration ID

ID Number

Continue **Close**

1. When performing these steps, you will receive support from your commercial consultant.
2. For a new Tenant, you must fill in all customer data.

Configuration

Microsoft Account Configuration

Company Name : **MS CSP TEST**

Please enter the Tenant ID if you already have a Microsoft account, else create new account.

Link Existing Microsoft Account Create New Microsoft Account

Please provide your Microsoft Tenant Id.

Tenant Id

The field is required

Order licenses for your Customer Part 4

Price Breakdown for All Products

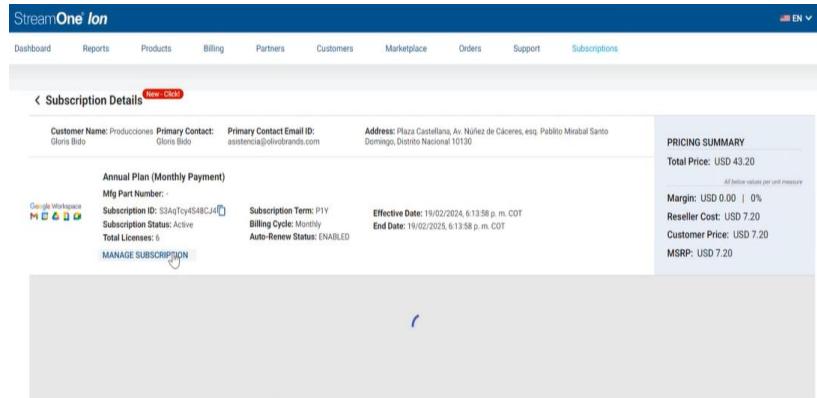
	Price	Margin
MSRP	USD 7.20	
Reseller Cost		
Monthly Recurring Charge	USD 7.20	0.00%
Annual Recurring Charge	USD 0.00	0.00%
First Billing Period Charge		
Customer Price		
Monthly Recurring Charge	USD 7.20	
Annual Recurring Charge	USD 0.00	
First Billing Period Charge		

[Place Your Order](#)

10. Complete the purchase

(GWP) Order licenses for your Customer

Manage your licenses by increasing, changing the renewal type, changing the license type, or assigning licenses to users from the console.



Customer Name: Producciones Gloris Bido **Primary Contact:** Gloris Bido **Primary Contact Email ID:** asistencia@olivbrands.com **Address:** Plaza Castellana, Av. Núñez de Cáceres, esq. Pablo Mirabal Santo Domingo, Distrito Nacional 10130

Annual Plan (Monthly Payment)
Mfg Part Number: -
Subscription ID: S3AgTcy4S4BCJ4D **Subscription Term:** PIY **Effective Date:** 19/02/2024, 6:13:58 p. m. COT
Subscription Status: Active **Billing Cycle:** Monthly **End Date:** 19/02/2025, 6:13:58 p. m. COT
Total Licenses: 6 **Auto-Renew Status:** ENABLED

PRICING SUMMARY
Total Price: USD 43.20 All below values per unit measure
Margin: USD 0.00 | 0% **Reseller Cost:** USD 7.20 **Customer Price:** USD 7.20 **MSRP:** USD 7.20

Manage Entitlement	<ul style="list-style-type: none"> • Increase or decrease seats • Change renewal type • Activate or Suspend
Users and License	Assign new licenses to existing users and create new users
Upgrade / Downgrade Entitlement	Change the license type according to product improvement availability

Other added values of StreamOne® Ion

StreamOne® Ion Main Menu

StreamOne® Ion

Tablero

Informes

Productos

Facturación

Socios

Clientes

Mercado

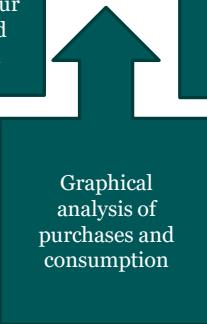
Orders

Asistencia

Suscripciones



Performance tracking through a dashboard that summarizes your purchases and consumption within the



Graphical analysis of purchases and consumption



View the complete cloud product catalog.



Invoicing issued for licenses or consumption



Information about your account, programs you are associated with through TD SYNNEX



Make Cloud product purchases for associated end customers. General information for end customers



Allows resellers to make purchases for their customers without leaving the portal



View of all orders created for all customers of the reseller



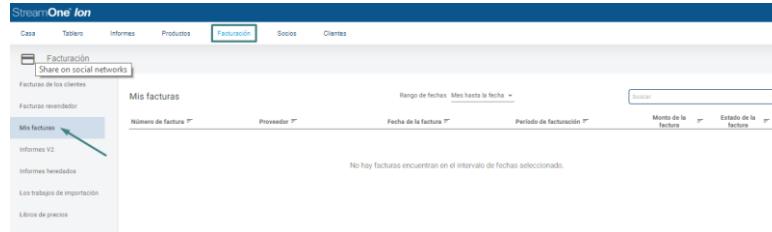
Article Library and Support Center



Viewing all subscriptions created for all customers of the reseller

How can I get the details of my bill?

1. Go to the billing menu
2. Select the option according to the information you need.
3. You can search and filter as needed.
4. Select the period you need
5. Download the consumption or licenses summary, general or by end customer.



StreamOne Ion

Casa Tablero Informes Productos Facturación Socios Clientes

Facturación Share on social networks

Facturas de los clientes

Mis facturas

Facturas revendedor

Mis facturas

Informes V2

Informes heredados

Los trabajos de importación

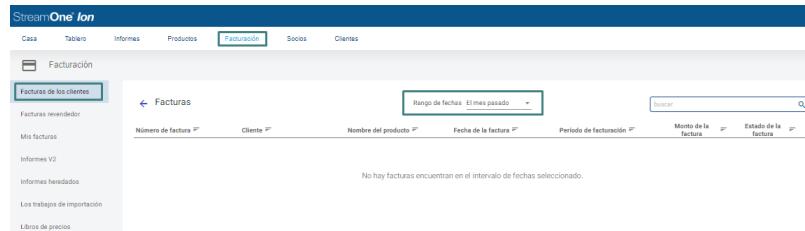
Libros de precios

Mis facturas

Rango de fechas Mes hasta la fecha

Buscar

No hay facturas en el intervalo de fechas seleccionado.



StreamOne Ion

Casa Tablero Informes Productos Facturación Socios Clientes

Facturación

Facturas de los clientes

Facturas revendedor

Mis facturas

Informes V2

Informes heredados

Los trabajos de importación

Libros de precios

Facturas

Rango de fechas El mes pasado

Buscar

No hay facturas en el intervalo de fechas seleccionado.

This part is still in development

Password Recovery

1. From the login screen, click on Forgot your password
2. Enter your email with which the account was registered
3. Click on submit and you will receive an email
4. Follow the indicated steps
5. Log in again with your new password



StreamOne® Ion

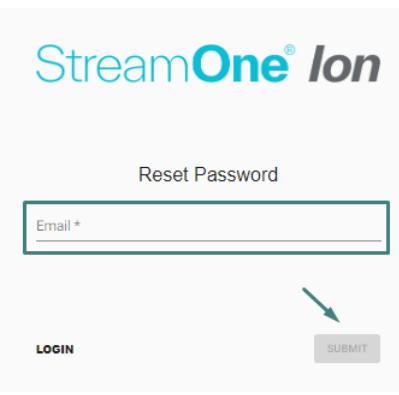
Registrarse

Nombre de usuario
googlearg@tests.com

Contraseña

HAS OLVIDADO TU CONTRASEÑA

ACCESO



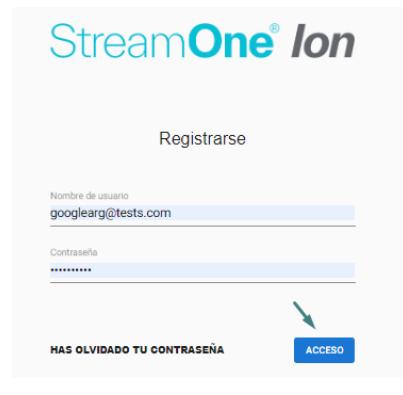
StreamOne® Ion

Reset Password

Email *

LOGIN

SUBMIT



StreamOne® Ion

Registrarse

Nombre de usuario
googlearg@tests.com

Contraseña

HAS OLVIDADO TU CONTRASEÑA

ACCESO

Frequently Asked Questions

[Help Desk](#) | [Cloud Success Center](#)

Cloud Success Center



TD SYNNEX

The Power of Us
is You.

The prices of your quote?
Aren't they the ones it shows?

Is your order
with error or rejected?

Do you have questions about
the use of the platform?

Do you need to know more
about the platform?



StreamOne® Ion

Submit a ticket through: [Help Desk](#) |
[Cloud Success Center](#)

You will receive an automatic
response that generates a ticket
number starting with **CSCS-**, and we
will provide a **response**, follow-up,
and/or solution to your concern
within a maximum of **2 business
days**.

Cloud Success Center



The Power of Us
is You.

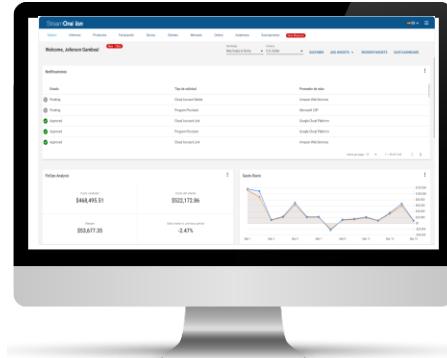
Have you recently joined as a Partner?

Have you received training on
our value added of
self-management?

Do you need to know more
about them?

StreamOne® Ion

Submit a ticket through: [Help Desk](#) |
[Cloud Success Center](#)



Cloud Success Center



The Power of Us
is You.

How do I generate a transfer token from the Google console?

[Transfer a subscription to a reseller](#)

Remember to include as identifier TDSYNNEX Reseller Public ID– Partner Reseller Public ID



Do you need our Reseller Public ID?

Submit a ticket through: [Help Desk](#)
[| Cloud Success Center](#)

Cloud Success Center



The Power of Us
is You.



StreamOne® Ion

Submit a ticket through: [Help Desk](#) | [Cloud Success Center](#)

You will receive an automatic response that generates a ticket number starting with **CSCS-** and we will respond, follow up, and/or resolve your query within a maximum of 2 business days.