AWS Credits: How does it work?

Modified on: Thu, March 6, 2025 at 6:40 PM

For customers applying credits in the AWS console, it is important to understand how AWS manages these credits during channel transactions.

Selecting where to apply credits

When selecting the credits to be applied, AWS prioritizes them according to the following parameters:

1. Closest expiration date
2. Lowest number of applicable products
3. Oldest credit

When selecting the usage to which credits will be applied, AWS prioritizes them according to the following:

1. Account owning the credit
2. Account with the highest spend
3. Service with the highest spend within that account
4. SKU with the highest spend within that service

AWS repeats this process until applicable credits are exhausted. AWS applies the credit to the highest available charge among all registered eligible sellers. This means that AWS attempts to apply your credits before they expire. Therefore, they might use a generic credit for a specific service.

Rules when an account belongs to an AWS Organization

The following rules specify how AWS applies credits to individual and organization account invoices by default (with credit sharing enabled):

- The billing cycle begins on the first day of each month.

- If an account belongs on the first day of the month to an individual who is not part of an organization, but joins the organization later in the month, AWS applies the credits belonging to that individual to their bill for their usage during that month. The following month, AWS applies the credits to the organization the individual joined

- If an organization owns an account at the beginning of the month, AWS adds the credits redeemed by the paying account or any other connected account to the organization's bill, even if the account ceases to belong to the organization during that month. The beginning of the month starts one second after 0:00 UTC+0. For example, suppose an account ceases to belong to an organization on August 1st. AWS still applies the August credits that the account redeemed to the organization's bill because the account belonged to the organization during that calendar month

- If an individual leaves an organization during the month, AWS begins applying credits to that individual's account on the first day of the following month.

- Credits are shared with all accounts that join an organization at any time during the month. However, the organization's shared credit pool consists only of credits from accounts that have been part of the organization since the first day of the month.

- AWS credits are applied to an AWS account within the AWS console. Refer to this AWS article for information on how to redeem your AWS promotional credit: **AWS Credit**

(https://aws.amazon.com/awscredits/) (https://aws.amazon.com/awscredits/)

Redeem Your AWS Promotional Credit

I already have an AWS Account

[Redeem Credit]

I do not have an AWS Account

Sign-up for an AWS account, and return to this page to redeem your promotional credit.

[Sign-up for an AWS Account]

NOTE: You will be required to provide a valid credit card to activate an AWS account and redeem your promotional credit code. Subject to the AWS Promotional Credit Terms and Conditions below, your credit card will not be charged for fees for eligible services until you incur fees for eligible services that exceed available promotional credit. Please be aware that some services are not eligible for promotional credit, and you will be billed for any use of these services. You can view detailed service pricing for more information.

The TDS training course is highly recommended: Setting up and managing your AWS business on StreamOne Ion
(https://stream1.freshdesk.com/support/solutions/articles/44002468060-setting-up-and-managing-your-aws- business-on-streamone-ion) . This training will help you understand how StreamOne Ion handles the complexities of the AWS business, setting up your AWS business, understanding reports, and reconciling billing data. (This is a partner-focused training).
(https://stream1.freshdesk.com/support/solutions/articles/44002468060- setting-up-and-managing-your-aws-business-on-streamone-ion)

To submit a support request in StreamOne Ion, click the "?" icon in the top right menu bar or click the **Support** button in the menu. Alternatively, you can click **Submit a ticket**
(https://stream1.freshdesk.com/sup p ort/tickets/new) in the Knowledge Base. Complete all required fields or read
How to use StreamOne Freshdesk to submit and view support tickets
(https://stream1.freshdesk.com/sup p ort/solutions/articles/44002357755-how-to-submit-and-view-sup p ort-tickets) for more information.