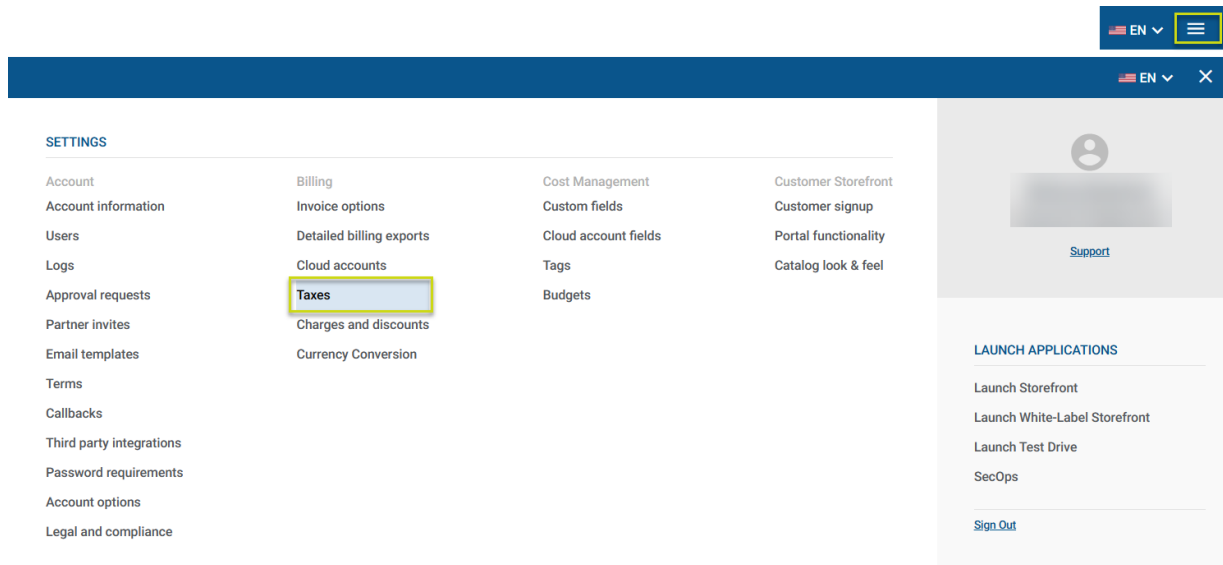


Configure Taxes in Ion

Modified on: Thu, March 6, 2025 at 17:22

You can define specific tax rates for each user based on country and region.



Define a new tax rate

GO TO TAXES

1. Enter a descriptive name for the tax rate. For example, Jersey County Tax. This name is displayed in billing reports and invoices.
2. Select a country from the dropdown menu.
3. Enter the applicable tax rate. This rate is used to calculate applicable taxes based on customer usage.
4. (Optional) Enter a region. For example, the name of a state or county.
5. (Optional) Enter a postal code.
6. Click **Save**.

A screenshot of the 'Add tax' form in the Ion settings interface. The form has a title 'Add tax' with a back arrow. It contains four input fields: 'Name *' with a help icon, 'Country *' with a dropdown arrow, 'Rate *' with a percentage sign and a help icon, and 'Region'. There is also a 'Postal Code' field. At the bottom right, there are 'SAVE' and 'CANCEL' buttons.

StreamOne Ion

Home Dashboard Reports Products Billing Partners Customers

Settings

ACCOUNT

BILLING

Invoice options

Detailed billing exports

Cloud accounts

Taxes

Charges and discounts

Currency Conversion

CUSTOMER STOREFRONT

COST MANAGEMENT

Taxes

DELETE EDIT ADD search

Name	Country	Region	Postal Code	Rate	Last Updated
Canada, British Columbia	CA	BC	AB1 BS2	1.00%	02/24/2015, 9:40:59 AM MST
United States, Arizona	US	AZ	85284	8.10%	06/08/2016, 4:31:03 PM MST
United States, Arizona	US	AZ	85259	7.10%	06/08/2016, 4:34:49 PM MST
IVA ARGENTINA	AR	C		21.00%	06/15/2020, 5:40:14 PM MST
Spanish IVA	ES			21.00%	07/12/2021, 8:57:02 AM MST

TD SYNEX StreamOne Ion

Apply the tax rate to a customer

GO TO CUSTOMERS

1. Select a customer and click **Edit**.
2. Expand the Cloud Billing folder on the left side
3. Click **Tax Profile**
4. In the **Taxes** section, select a tax rate from the dropdown menu.
5. To apply multiple tax rates, click **Add** and select another tax rate.
6. Click **Save** once you are finished.

StreamOne Ion

Home Dashboard Reports Products Billing Partners Customers

Customers

ASSIGN PRICE BOOK EXPORT CSV DELETE EDIT ADD

Organization	Primary contact	Primary contact email	Cloud Provider	Status	Status Reason	Extra
Internal-Legal	John Smith	John@customer.com	Intermedia 7C2C294949292	ACTIVE		
Disney Inc	Ms. Minnie Mouse	minnie.mouse@disneyinc.com	AWS254513993196 +4 more	ACTIVE		
ACMETECH Inc.	Eric Holler	eholler@hotmail.com	AWS020779575776 +51 more	ACTIVE		
Marketplace Cntr.	Brian Young Marketplace	bryoung2222@gmail.com	Legacy AzureShb5ee60 19644	ACTIVE		
Filo Zimweamach C.	Filo Zimweamach	filo_zimweamach@yahoo.com	AWS-937117827163	ACTIVE		
Morgan	Morgan Hanscher	Morgan.hanscher@avnet.com	AWSU34001355036	ACTIVE		
Tech Data Services - Pam Violi	Pam Violi	pam.violli@avnet.com	CenturyLinkECAA	ACTIVE		
TD Synnex IBM Cloud	Brittany Taylor	Brittany.taylor@avnet.com	IBM2036050	ACTIVE		
Cameron Test	Cameron Test	camgjhnsere2010@gmail.com	SoftLayer 1167626 +1 more	ACTIVE		
IBM Cloudedown C.	Jane Smith	denis@aws.com	IBM 28291794	ACTIVE		
Vincent	Tek	tek.vincent@gmail.com	AWS2298178452206	ACTIVE		
Monica 2 Best Tech	Br Yo	by9@acmetestavnet.com	Legacy Azurea9f6e498-c0b-d41...	ACTIVE		
Happy Clouds Tech	Monica	monica@happyclouds.com		ACTIVE		

Click **Manage Taxes** to define or modify tax rates, or click **Settings** and then **Taxes**, as mentioned in the first section of this article.

The screenshot displays the StreamOne Ion web application interface. At the top, there's a navigation bar with links to Home, Dashboard, Reports, Products, Billing, Partners, and Customers. Below this, a sidebar on the left contains various menu items, with 'Tax Profile' currently selected. The main area is titled 'Disney Inc' and shows a table for configuring taxes. The table has columns for Name, Region, Postal Code, and Rate. A '+ ADD' button is located below the table. In the top right corner, there's a 'VIEW ACTIVE QUOTES' link and a 'Cancel' button.

Note : Any modification to price lists, custom charges, and global discounts/increases or support plans made during or after the billing reconciliation has concluded will be reflected in the following month's billing report.

To submit a support request in StreamOne Ion, click the "?" icon in the top right menu bar or click the **Support** button in the menu. Alternatively, you can click **Submit a Ticket** (<https://stream1.freshdesk.com/support/tickets/new>) in the Knowledge Base. Complete all required fields or read **How to Use StreamOne Freshdesk to Submit and View Support Tickets** (<https://stream1.freshdesk.com/support/solutions/articles/44002357755-how-to-submit-and-view-support-tickets>) for more information.