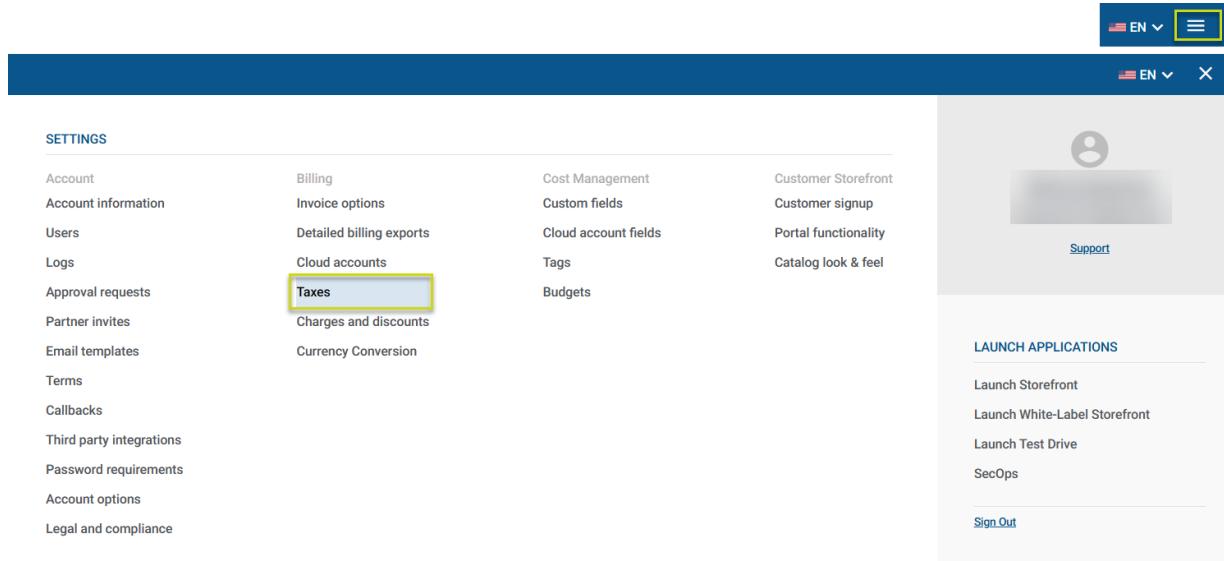


## Configure Taxes in Ion

Modified on: Thu, March 6, 2025 at 17:22

You can define specific tax rates for each user based on country and region.

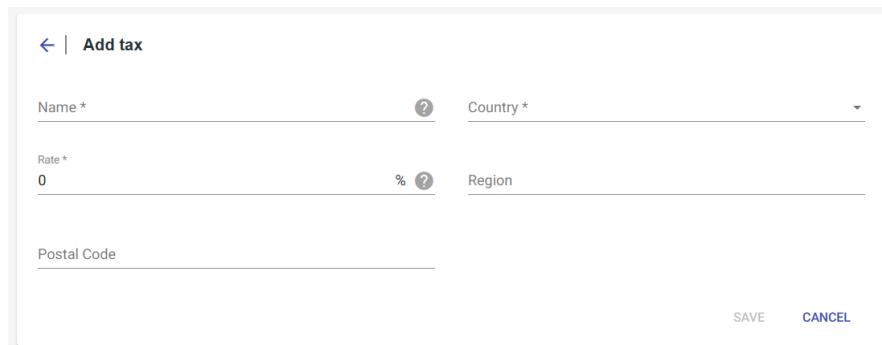


The screenshot shows the StreamOne Ion interface. At the top, there are language and menu icons. The main menu has a 'SETTINGS' section on the left with various options: Account, Account information, Users, Logs, Approval requests, Partner invites, Email templates, Terms, Callbacks, Third party integrations, Password requirements, Account options, and Legal and compliance. The 'Taxes' option is highlighted with a yellow box. To the right of the sidebar, there is a user profile icon and a 'Support' link. Below the sidebar, there is a 'LAUNCH APPLICATIONS' section with links to Launch Storefront, Launch White-Label Storefront, Launch Test Drive, and SecOps. At the bottom right, there is a 'Sign Out' link.

## Define a new tax rate

GO TO TAXES

1. Enter a descriptive name for the tax rate. For example, Jersey County Tax. This name is displayed in billing reports and invoices.
2. Select a country from the dropdown menu.
3. Enter the applicable tax rate. This rate is used to calculate applicable taxes based on customer usage.
4. (Optional) Enter a region. For example, the name of a state or county.
5. (Optional) Enter a postal code.
6. Click **Save**.



The screenshot shows the 'Add tax' form. At the top left is a back arrow and the text 'Add tax'. The form has several input fields: 'Name \*' with a question mark icon, 'Country \*' with a dropdown arrow, 'Rate \*' with a percentage sign and question mark icon, 'Region' with a dropdown arrow, and 'Postal Code'. At the bottom right are 'SAVE' and 'CANCEL' buttons.

StreamOne Ion

Home Dashboard Reports Products Billing Partners Customers

Settings

ACCOUNT

BILLING

Invoice options

Detailed billing exports

Cloud accounts

**Taxes**

Charges and discounts

Currency Conversion

CUSTOMER STOREFRONT

COST MANAGEMENT

TD SYNTEX StreamOne Ion

Name	Country	Region	Postal Code	Rate	Last Updated
Canada, British Columbia	CA	BC	AB1 BS2	1.00%	02/24/2015, 9:40:59 AM MST
United States, Arizona	US	AZ	85284	8.10%	06/08/2016, 4:31:03 PM MST
United States, Arizona	US	AZ	85259	7.10%	06/08/2016, 4:34:49 PM MST
IVA ARGENTINA	AR	C		21.00%	06/15/2020, 5:40:14 PM MST
Spanish IVA	ES			21.00%	07/12/2021, 8:57:02 AM MST

## Apply the tax rate to a customer

### GO TO CUSTOMERS

1. Select a customer and click **Edit**.
2. Expand the Cloud Billing folder on the left side
3. Click **Tax Profile**
4. In the **Taxes** section, select a tax rate from the dropdown menu.
5. To apply multiple tax rates, click **Add** and select another tax rate.
6. Click **Save** once you are finished.

StreamOne Ion

Home Dashboard Reports Products Billing Partners Customers

Filters

Cloud Provider

- AWS
- CenturyLink
- DCP
- Google Workspac
- IBM
- Intermedia
- Latitude Am
- Modem Worlplace
- MS-CSP
- SoftLayer
- Others

Top 5 Customers

Subscriptions Status

Monthly Spend

Customers

Organization	Primary contact	Primary contact email	Cloud Provider	Status	Status Reason	Extra
Internal Legal	John Smith	John@customer.com	Intermedia 10202949439292 +1 more	ACTIVE		
Disney Inc	Ms. Minnie Mouse	minnie.mouse@disneyinc.com	AWS 3254513993196 -5 more	ACTIVE		
ACMETECH Inc.	Eric Holler	eholler@hotmail.com	AWS 020779575776 -51 more	ACTIVE		
Marketplace Cust...	Brian Young Marketplace	bryoung222@gmail.com	Legacy Azure 9bb3ee6010944 - ACTIVE	ACTIVE		
Eric Zimmerman's C...	Eric Zimmerman	eric_zimmerman@yahoo.com	AWS 9-9711782163	ACTIVE		
Morgan	Morgan Hamacher	Morgan.hamacher@avnet.com	AWS 034001355056	ACTIVE		
Tech Data Services - Pam Voll	Pam Voll	pam.voll@avnet.com	CenturyLinkDCAA	ACTIVE		
TD Synnex IBM Clou...	Brittany Taylor	Brittany.taylor@avnet.com	IBM 2C06050	ACTIVE		
Cameron Test	Cameron Test	cameron.test2010@gmail.com	Satellite 1167625 -1 more	ACTIVE		
IBM Connections Cu...	Jane Smith	demo@avnet.com	IBM 2B251774	ACTIVE		
Vincent	tek	tek.vincent@gmail.com	AWS 329811842236	ACTIVE		
Monica 2 Best Tech ...	Bry	bry@acmtest.avnet.com	Legacy Azure a9ffea98-c0bd-41...	ACTIVE		
Happy Clouds Tech ...	Monica	monica@happyclouds.com		ACTIVE		

Click **Manage Taxes** to define or modify tax rates, or click **Settings** and then **Taxes**, as mentioned in the first section of this article.

**Note :** Any modification to price lists, custom charges, and global discounts/increases or support plans made during or after the billing reconciliation has concluded will be reflected in the following month's billing report.

To submit a support request in StreamOne Ion, click the "?" icon in the top right menu bar or click the **Support** button in the menu. Alternatively, you can click [Submit a Ticket](https://stream1.freshdesk.com/support/tickets/new) (<https://stream1.freshdesk.com/support/tickets/new>) in the Knowledge Base. Complete all required fields or read [How to Use StreamOne Freshdesk to Submit and View Support Tickets](https://stream1.freshdesk.com/support/solutions/articles/44002357755-how-to-submit-and-view-support-tickets) (<https://stream1.freshdesk.com/support/solutions/articles/44002357755-how-to-submit-and-view-support-tickets>) for more information.